



## RedCarpet onboarding & life events

### Streamlining the I-9/E-Verify Process with RedCarpet



www.manpowergroup.com  
**HEADQUARTERS** Milwaukee, WI  
**EMPLOYEES** 30,000

#### Background

The Manpower Group is an industry pioneer and global leader in workforce solutions and employment services. Through its 4,000 offices in 82 countries, the company provides recruitment, training and assessment, outsourcing and workforce consulting services to a large and diverse client base of nearly 400,000 customers worldwide.

In 2010, Manpower was rated among the top 1% of staffing firms by tens of thousands of employees who had been placed by such firms. The company was recognized for its proactivity in the placement process, care and concern for candidates' needs, and the inclusive and engaging nature of its placement process.

#### The Challenge

Manpower initially partnered with SilkRoad to address the challenge of automating and streamlining the E-Verify and I-9 process, yet ultimately realized even greater benefits.

Given the large number of candidates screened and placed in the

“ We were looking for a solution to help us drive better compliance around the E-Verify process. ”

U.S. each year, Manpower faces the significant and mission-critical task of ensuring that all of its workers meet federal I-9 Immigration Employment Eligibility Verification requirements. Meeting the compliance requirements of I-9 can be time consuming and errors can be fatal to the business.

#### A Win/Win Solution

Automating the I-9/E-Verify process with RedCarpet resulted in improved compliance in less time - a true win/win. In addition, this time savings freed up Manpower's staff to address other critical, revenue generating tasks. And by adopting other recommendations from SilkRoad, such as moving orientations to video, Manpower was able to increase candidate satisfaction and



We expect tens of thousands of hours to be saved on an annual basis through the deployment of RedCarpet.



reduce the time required to complete the onboarding process, both for the candidate and its staff. For the company, this equates to a savings of more than 10,000 hours annually.

"In my career, I have had the opportunity to deploy several unique software packages, mostly in the workflow automation space." states Carl Henzel. "Sometimes you look at a piece of software and you see that it's different. RedCarpet is in that category. This company gets it".

"I would definitely recommend SilkRoad's RedCarpet to simplify the onboarding process. It's easy to deploy and has been a great success story for us."

– Carl Henzel, Continuous Improvement Specialist, Manpower Operations

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